

# OUR SERVICES

- ✓ Welfare Benefits advice
- ✓ Debt advice
- ✓ Employment advice
- ✓ Housing advice
- ✓ Energy advice
- ✓ Digital advice
- ✓ Money Management
- ✓ Industrial Injuries
- ✓ Macmillan Advice Services

DON'T STRUGGLE ALONE  
**WE ARE HERE  
TO HELP**

## CONTACT US

- ☎ 01429 271275
- ✉ Reception@wvarc30.org.uk
- 🌐 [www.wvarc30.org.uk](http://www.wvarc30.org.uk)
- 📘 Find us on Facebook
- 📷 Find us on Instagram
- 📍 The Community Centre, Miers Avenue, Hartlepool, TS24 9JQ

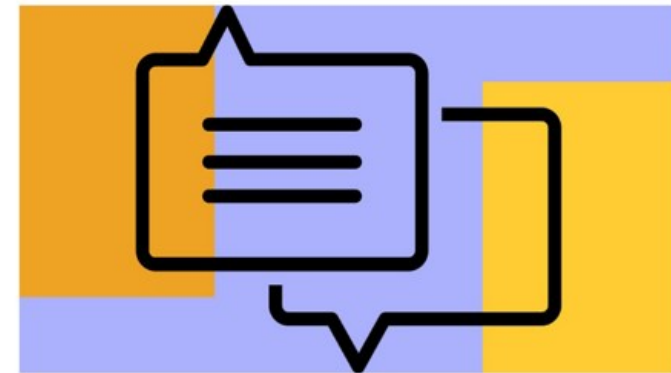
**SCAN  
ME!**



West View Advice  
& Resource Centre



**Free  
Independent  
Advice You Can  
Trust**



## The Advice Hub

**GET THE ADVICE  
YOU NEED. CALL,  
VISIT, OR MESSAGE  
US TODAY.**

# WAYS YOU CAN RECEIVE ADVICE



## Face to Face advice

Book an appointment to visit us in person for friendly, expert advice or use one of our drop in services.



## Telephone advice

Can't come in? Call us, and our advisors will guide you over the phone.



## Virtual Appointments

Speak to us from the comfort of your home through video calls.



## Home Visits

For housebound clients only – If you can't leave home, we can arrange for an advisor to visit you.



## Outreach advice

Our advice staff provide advice sessions in most Community Hubs. Contact us for more information.

# OPENING HOURS

## MIERS AVENUE

Monday	9.30 am - 6pm
Tuesday	9.30 am - 4.30pm
Wednesday	9.30 am - 8pm
Thursday	9.30 am - 6pm
Friday	9.30 am - 1pm
Saturday	Closed
Sunday	Closed

## TELEPHONE LINES

Monday	9.30 am - 4pm
Tuesday	9.30 am - 4pm
Wednesday	9.30 am - 6pm
Thursday	9.30 am - 4pm
Friday	9.30 am - 1pm
Saturday	Closed
Sunday	Closed

# MAKING OUR SERVICES ACCESSIBLE TO EVERYONE



**Wheelchair Access** – Our office is fully accessible with step-free entry and accessible toilets.



**Parking** – Free on-site parking is available, including spaces for Blue Badge holders. Free on-street parking is also available nearby.



**Free Wi-Fi** – Enjoy free Wi-Fi throughout our building for easy access to online resources.

